

Spotter GPS Watch - Senior

User Manual



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1. Welcome to Spotter!

Thank you for choosing the Spotter GPS Watch – Senior. This watch has been specially developed for seniors who wish to remain independent, while allowing family members or caregivers to monitor from a distance for added safety. With the Spotter app on a smartphone or tablet, it's easy to track the

location. The watch is comfortable and user-friendly, and it includes features that promote safety and communication. With just one press of the SOS button, you can request help immediately. In addition, you can make calls and even take photos using the built-in camera. With Spotter, you maintain your freedom while your loved ones enjoy peace of mind knowing where you are. This manual explains how the watch works and how to make the most of its features. Spotter provides confidence for you and your loved ones.

2. Contents of the package

- Spotter GPS Watch – Senior
- USB-charging cable
- Unique Spottercode
- Activation manual

3. Explanation of the buttons

1. Camera
2. Microphone
3. Touchscreen
4. Return to home screen
5. Speaker
6. On-button + SOS-button



4. Display view

On the Spotter GPS Watch - Senior's screen, you swipe to different pages of functions:

Display 1: The clock

The watch will always show the clock in analog time.

Display 2: Pedometer

Swipe up from the clock and you will see the number of steps taken today. The pedometer helps you stay active and meet goals.

Display 3: Menu

Swipe down from the clock to get to the menu. Here you can find all kinds of useful information at a glance:

- **GPS:** Displays whether the Spotter GPS Watch - Senior currently has GPS coverage.
- **Location:** Shows whether the current location is actively shared.
- **4G/2G:** Shows which network the Spotter GPS Watch - Senior is connected in.
- **Platform:** Checks if it is connected to the Spotter platform.
- **Battery:** Displays the current status of the battery.
- **Brightness:** Adjust the screen brightness by moving the slider bar.
- **Volume:** Adjust the volume with a simple slide.
- **Settings:** Open the settings of your Spotter GPS Watch - Senior here. You can read more about this in chapter 5.7.

Apps

From the clock, swipe left or right to view the various apps on your watch. In Chapter 5, we will go into detail about all available apps and functions.

5. Functions of the Spotter GPS Watch – Senior

The Spotter GPS Watch - Senior has several useful and fun features. Below you will discover what each feature entails:

5.1. Camera

Capture the world with the camera! Tap the white camera icon at the bottom to take a picture. You can view captured photos via the gallery button at the top right. You can read more about the gallery in section 5.2.

5.2. Gallery

View and manage photos in the gallery. Tap a photo to view it in large size or delete photos to the trash. Want to sort? Tap the three bars at the top right to sort your photos from old to new or vice versa. Here you can also select and delete multiple photos at once by turning the bullet green and then clicking the trash can icon. You can also delete all photos at once.

5.3. Pedometer

Track daily steps and see how many steps were taken in a day.

5.4. Stopwatch

Use the stopwatch to measure time. Tap “Start” to start and “Stop” to pause. Start again if you want to continue or tap 'Reset' to start again.

5.5. Calculator

Use the calculator for quick calculations whenever and wherever you want.

5.6. Alarm

View the set alarms. You can set up to three through the Spotter app.

5.7. Settings

Customize your watch the way you want. In the settings you will find the following options:

5.7.1. Brightness

Here you can set the brightness of the display of the Spotter GPS Watch - Senior. If you click on the plus, the screen becomes brighter. If you click on the minus sign, the screen darkens.

5.7.2. Language

Here you can change the language of the Spotter GPS Watch - Senior. You can choose between English, Spanish, German, French, Italian and Dutch.

5.7.3. Information

Here you can see the version number of the Spotter GPS Watch - Senior.

6. Working of the Spotter GPS Watch – Senior

Using the Global Positioning System (GPS), the Spotter GPS Watch - Senior determines the current location. This uses the highest class of GPS, which ensures that locations are very accurate. These locations are then sent to the online account and the Spotter app where you view all the data.

6.1. Charging and first time in use

Before using the Spotter GPS Watch - Senior for the first time, fully charge it. This takes only 1 to 2 hours. Use the included USB charging cable: click the magnetic tip of the charger onto the back of the watch and plug the other end into a USB port. The screen shows a charging icon, so you know it's working. Once the battery is full, disconnect the charger and the watch is ready to use! *Please note that while charging, the Spotter GPS Watch - Senior is not usable.*

6.2. Turning off and on

To turn the watch on, press and hold the SOS button on the right side for 5 seconds. The Spotter logo appears, and a sound lets you know it is starting up. For best GPS and GPRS reception, we recommend activating the Spotter near a window or outside - this allows it to connect faster and accurately determine its initial location. Please note that it may take some time for the Spotter GPS Watch - Senior to transmit a location for the first time (usually several minutes, sometimes longer). Not getting a location through? Then wear the watch outside and wait for the first location to appear. This is only necessary on initial activation.

Deactivation is easy via the Spotter app or your online account. Go to the map view, tap the Spotter GPS Watch - Senior and choose the option "Disable Spotter."

7. Get started with your Spotter GPS Watch - Senior

7.1. Create an account

The Spotter GPS Watch - Senior is linked to an online account where you can easily view and manage all data. To do this, go to my.spottergps.com or download the Spotter app from the App Store (iOS) or Play Store (Android). Click on "Login" and create a new account if you don't already have one. Confirm your email address via the link you receive, and you are ready to link the Spotter GPS Watch - Senior to your account.

7.2. Spotter GPS Watch – Senior link to your account

Log in to your Spotter account. You will now see a screen asking you to enter the Spotter code. Enter the unique 12-letter code found on the card in the packaging of your watch. This code will link your Spotter GPS Watch - Senior to your account. Once the pairing is complete, you can start using the Spotter GPS Watch - Senior.

7.3. Downloading the app

Do you want to access the Spotter's data on the go? Then download the Spotter app for your smartphone or tablet. The app is available for both iOS and Android and can be downloaded from the App Store (iOS) or the Play Store (Android).



8. Features Spotter app

The Spotter GPS Watch - Senior is much more than a watch. In addition to the time, it gives you access to useful functions via the Spotter app.

8.1. Automatic location display

The Spotter GPS Watch - Senior has a smart motion sensor that detects motion and standstill. When the watch is moving, a location update is automatically sent to your online account and app every two minutes. When stationary and when the watch is not worn, the location is updated every five hours. You can look back locations for up to seven days, after which this data is automatically deleted.

8.2. Retrieve location manually

Would you like to retrieve the location more often than every 2 minutes? That's easy to do manually! Go to the map in the Spotter app, tap the Spotter GPS Watch - Senior, and select 'Request location'. For the next 3 minutes, you will receive a location update every 20 seconds. This feature is within the prepaid credit at no additional cost.

8.3. Messages and notifications

All notifications, such as SOS notifications, are sent to your online account and received as push messages on your smartphone via the app and via email. This way you are always informed immediately.

8.4. SOS-alarming

In case of emergency, the wearer of the Spotter GPS Watch - Senior can easily send an SOS notification by pressing and holding the SOS button on the right side of the watch for 3 seconds. The screen will display 'SOS Sent' and the paired user will immediately receive an SOS notification with name and location from the watch, both in the app, as a push message on your smartphone and by email.

8.5. Calling

In emergency situations or for immediate contact, you can call the Spotter GPS Watch - Senior. Log into the Spotter app, tap the Spotter GPS Watch - Senior icon on the map and select “Call” from the menu. The watch begins to ring, and the call can be answered by tapping the green handset on the screen. To hang up, the wearer clicks on the red phone icon. Please note that you are calling a European mobile number and regular call charges from your phone provider apply. Calls cannot be made from the watch.

8.6. Setting zones

You can easily set up zones for the Spotter GPS Watch - Senior. You do this by drawing a circle around a specific area, delineating the boundaries. This can be done both in the app and through the online account under the “Zones” menu. Drag one of the icons (such as home, work, friends) onto the map to create a zone and adjust the size by increasing or decreasing the radius. As soon as the Spotter GPS Watch - Senior goes outside a zone, you will immediately receive a notification. Want to make the zone larger or smaller? Click the zone icon on the map, choose 'Edit' and adjust the circle using the arrows. You can set up to 5 different zones, with a minimum radius of 80 meters.

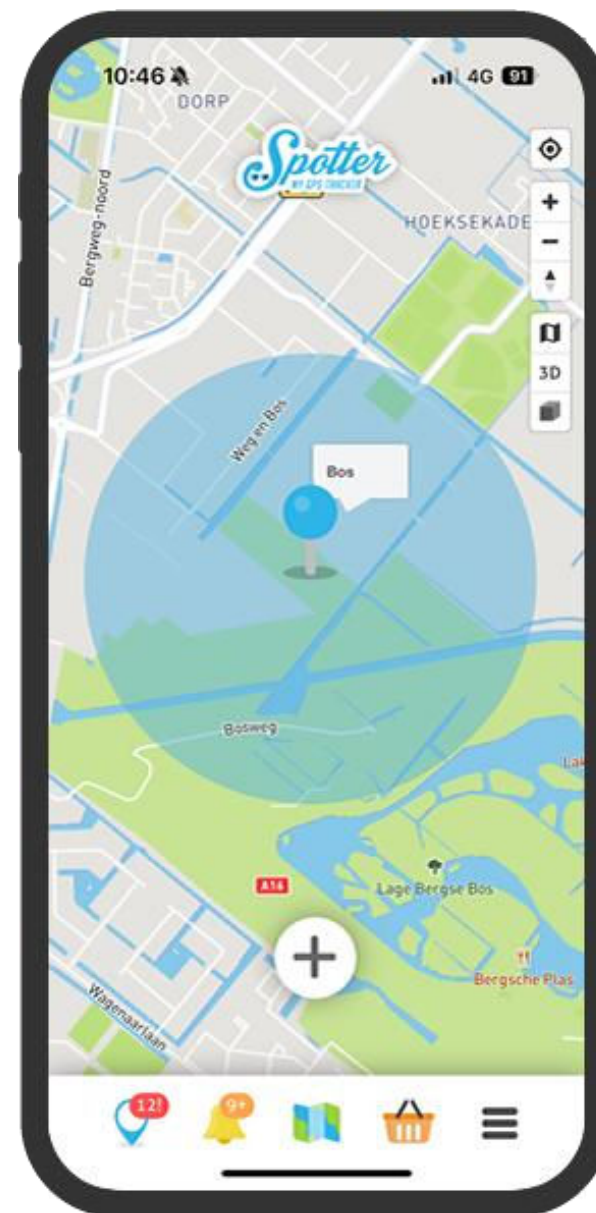
8.7. Setting an alarm

You can set up to three different alarms for the Spotter GPS Watch - Senior. This is useful, for example, for reminding you to take medication or to be home on time. Set alarms for specific times or choose repeating alarms on certain days of the week. The alarm can be manually turned off by touching the display of the Spotter GPS Watch - Senior. After 30 seconds, the alarm stops automatically.

Note: The alarm goes off even if the Spotter GPS Watch - Senior is off or not connected, as long as the battery is charged.

8.8. Tring me

The “Tring me” feature allows you to remotely trigger a sound tone on the Spotter GPS Watch - Senior. Go to the “Tringel” option in the app, tap the Spotter GPS Watch - Senior on the map and then click on “Tringel”. The watch will now emit a sound tone for 1 minute so you can quickly find where the watch is.



8.9. Street View

The Street View feature allows you to see exactly what the location looks like where the Spotter GPS Watch - Senior is located. By selecting the Street View option, a separate Internet page opens with the coordinates of the watch. This gives you a visual image of the Spotter GPS Watch - Senior's surroundings.

8.10. Location lock

You can also set a location lock on the current location of the Spotter GPS Watch - Senior. This acts as a (temporary) zone. As soon as the wearer enters or leaves this area, you receive an immediate notification.

8.11. Compass

With the compass feature in the app, you can easily see in which direction the Spotter GPS Watch - Senior is located. Point your phone and see which way to go.

8.12. Do not distr. (DnD)

With the do not disturb function you set specific times when the watch does not make any sounds. During these periods, you will not be disturbed, ideal for rest times.

8.13. Pedometer

The Spotter GPS Watch - Senior's pedometer keeps track of how many steps are taken each day. The number of steps is reset every day, so you can easily have an overview of your daily activity. You can even see a weekly summary and look back each day the watch was worn. Go to the home screen, click on the Spotter GPS Watch - Senior on the map and select "Pedometer" to view the data. You can access the pedometer both through the app and on the Spotter GPS Watch - Senior itself.

8.14. Heatmap

The heatmap feature gives you a clear overview of the most visited locations. It gives you insight into the recent history of the watch, based on the places it has been to in the past 7 days. So you can quickly see which routes or areas are visited most often.

8.15. Turning off the Spotter

The Spotter GPS Watch - Senior can only be turned off through the app or the online account; the watch itself does not have a button to turn off. This is for security purposes. Should there be no coverage on the app or your computer, it is unfortunately not possible to turn off the Spotter. Please keep this in mind when you are not using the Spotter GPS Watch - Senior.

8.16. Settings

In the “Settings” menu you can adjust everything to your liking. More details about the settings can be found in Chapter 9: Settings.

9. Settings app/portal

Clicking on the Spotter icon on the map opens a menu with several useful features. When you click on 'Settings', you can adjust the following settings to your liking.

9.1. Spottercode

The Spottercode is a unique code associated with the Spotter GPS Watch - Senior. With the Spottercode you can easily add the Spotter GPS Watch - Senior to your online account.

9.2 Changing name

Would you like to give the Spotter GPS Watch - Senior a recognizable name? You can. You can customize the name of the Spotter. This way you always know immediately which watch you have in front of you.

9.3. Expiration date

Here you can see the expiration date of the prepaid credit on the Spotter GPS Watch - Senior. Are you running out of credit? No worries. Click on “Top Up” to easily extend the prepaid credit. Choose 3, 6, 12 or 24 months credit to continue using your Spotter GPS Watch - Senior worry-free.

9.4. Color

Would you like to change the color of the Spotter icon? This is useful if you have multiple Spotter GPS Watches in one account. Choose the color that works best for you and easily distinguish your Spotters from each other.

9.5. Photo

Make your Spotter GPS Watch - Senior even more personal by adding a photo. For example, you can set a photo of the wearer, so you can quickly see who is wearing the Spotter GPS Watch - Senior. A convenient and personal touch.

10. Extra information

10.1. Battery life and battery voltage

The battery life of the Spotter GPS Watch - Senior can last up to 1-2 days, depending on usage. The more intensively the watch is used, the faster the battery will be consumed. Screen brightness also affects battery life. By lowering the brightness, you can easily save energy and make the battery last longer.

When the battery of the Spotter GPS Watch - Senior drops below 15%, you will immediately receive a notification in the Spotter app or on your online account. When the battery is completely depleted, you will hear a beep and the watch will automatically shut down. So make sure you charge the watch in time.

10.2. Abroad

No worries about data charges when you're on vacation! The Spotter GPS Watch - Senior works throughout Europe by default, so you can use the watch anywhere without additional data costs. In addition, you can choose global coverage through the Spotter app. If you go to "Top Up" in the account, you will also see here the additional option for worldwide coverage for one month. See which countries are covered by European and Global coverage in [the current overview](#).

10.3. Connectivity 2G and 4G

The Spotter GPS Watch - Senior ensures reliable GPS tracking thanks to its support for both 2G and 4G networks. The watch automatically switches between these networks depending on the available signal for a seamless experience. In areas with a strong 4G signal, the watch will stay on the faster network for optimal performance. However, should you find yourself in an area where 4G is not available, the watch will switch to 2G. Although 2G is slower, it still provides a stable connection. You can always count on a reliable and continuous connection wherever the signal is strongest.

11. Top up prepaid usage

Upgrading your prepaid credit is very simple. Go to your online account and click on 'Top Up'. You can choose a prepaid credit of 3, 6 or 12 months, depending on what you prefer. You can also top up the credit via the Spotter app. You don't have to top up the Spotter GPS Watch - Senior as soon as the credit runs out. Not using the watch for a while? No problem. You can choose not to use the Spotter for a few months and only then activate new credit. This way you keep everything flexible without further obligations.

12. Customer service and support

Our customer service is always available to help you! Do you have questions or is something not clear? Feel free to contact us via [the contact form](#) on our website. We strive to answer your question as soon as possible. Our team is ready to support you and make sure you have the best experience with your Spotter GPS Watch - Senior.

13. Warranty

The warranty period is 24 months on the hardware and starts from the moment the Spotter is delivered. You can read more about the warranty arrangement in our [General Terms and Conditions](#), articles 15 and 16.

14. Hardware Specifications

Content	Specifications
Dimensions excl. strap	24.5 x 4.6 x 1.5 cm
Display	1.4-inch color touch screen, 240*240
Buttons	On-button/SOS-button
Weight	55 grams
Frequency bands and max. transmit power	GSM 900 (880–915 MHz): 32.41 dBm (EDGE: 27.33 dBm) GSM 1800 (1710–1785 MHz): 29.90 dBm (EDGE: 26.14 dBm) LTE band 1 (1920–1980 MHz): 24.71 dBm; band 3 (1710–1785 MHz): 24.28 dBm LTE band 7 (2500–2570 MHz): 25.09 dBm; band 8 (880–915 MHz): 24.61 dBm LTE band 20 (832–862 MHz): 22.83 dBm GPS (1575.42 MHz): receive only
Memory	RAM 128Mb+ROM 196MB
SIM card	Nano SIM card
Battery	Built-in 3.7 V / 700 mAh polymer battery
Battery life	Maximum 1-2 days, depending on use.
Waterproof	Waterproof IPX7 (submersible and 30 minutes underwater up to one meter)
Connectivity	2G and 4G network.

15. Security, Privacy and Dataprotection (GDPR)

The protection of our customers' privacy when using the Spotter GPS Watch - Senior, the application and the online account is of great importance to us. The Spotter GPS Watch - Senior is a safe and reliable GPS watch bearing the CE mark, which means that this product meets the safety requirements imposed by all European Directives. In addition, the highest standard of data security is maintained for secure data processing. User privacy is fully guaranteed.

15.1. Your rights under the GDPR

In accordance with the General Data Protection Regulation (GDPR), you have the right to access the personal data we collect about you. You can also have this data corrected or deleted by contacting us via [the contact form](#) on our website.

15.2. Information protection and usage

We take the necessary measures to protect your data. For more information on how we collect, process and protect this data, please refer to our [Privacy Policy](#).

15.3. Privacy Statement and policy

Our [Privacy Statement](#) and Privacy Policy tell you exactly what we record, what happens to the data and who has access to this data.

15.4. Spotter data

All data is transmitted via an encrypted VPN connection (Virtual Private Network) to the servers of Spotter B.V. These servers are hosted at a high-quality data center which operates under ISO9001 / ISO 14001 / ISO 27001 and NEN 7510. This means that all data is highly secured and cannot be viewed by third parties. All data remains under control of Spotter B.V. and is not made available for commercial purposes. In addition, location data is not linked to personal data of the bearer or account administrator data.

With this data protection information, we want to make it clear how committed we are to security and reliability and to ensuring the privacy of our users.

16. Safety warnings

16.1. External infrastructures

The operation of the Product is partly dependent on infrastructures such as GPS, GSM and Internet connections which are beyond the control of Spotter. Spotter is not liable for the proper and uninterrupted functioning of these infrastructures and the peripherals used, or for breakdowns or inaccessibility of or malfunctions in its system, nor for any consequences thereof.

16.2. Battery

The lithium battery in the Spotter must not be removed. Not to be used in damp, wet and/or corrosive environments. The Spotter GPS Watch - Senior must not be placed, stored or left in or near a heat source, in a high temperature environment, in strong, direct sunlight, in a microwave oven or in a pressurized container, and you must not expose the Spotter to temperatures above 60°C (140F). Failure to do so may cause acid to leak from the battery or the battery to become hot, explode, ignite and cause injury and/or damage. Also, do not open, disassemble or puncture the battery. If you want to recharge the battery of the Spotter GPS Watch - Senior you should use the USB cable and USB charger provided.

16.3. Safety and environmental regulations

The Spotter GPS Watch - Senior contains a lithium battery. In some countries, such as Germany, specific regulations apply to the disposal and disposal of batteries, as stipulated in the BattG law. Be sure to follow local regulations for proper disposal of batteries. This also applies to keeping and storing batteries to prevent environmental damage. For more information on the proper use, storage and recycling of batteries, refer to the government guidelines in your country.

16.4. Buttons

The Spotter GPS Watch - Senior is equipped with buttons that can be pressed and a touch screen. Pressing the buttons or touch screen too hard may damage the Spotter.

16.5. Water

The Spotter GPS Watch - Senior is waterproof (IPX7). This means that the watch can be immersed in water with a depth of one meter for 30 minutes. A longer duration and greater depth may still result in water damage.

16.6 Extra safety warnings

- Avoid shocks and rough handling as this will shorten the life of the product.
- Never use a sharp object to clean the device.
- Do not use chemical cleaners, solvents and insect repellents that can damage plastic parts and surfaces.
- Clean the device thoroughly after contact with chlorine or salt water, sunburn, cosmetics, alcohol and other chemicals that may cause a reaction. Prolonged exposure to these substances may damage the casing.
- Do not store the device in a place where it may be exposed to extreme temperatures for long periods of time as this may cause irreparable damage.

Even a little sweat or moisture can cause corrosion of the electrical contacts when the device is connected to a charger. Corrosion can block charging and data transfer.

1. Wipe the device with a cloth dampened with a mild detergent.
2. Then wipe the housing dry.

Do not disassemble, compress, bend, deform, puncture or tear the Spotter GPS Watch - Senior. Do not place or store the Spotter GPS Watch - Senior in a humid, wet and/or corrosive environment, in high temperature locations, in or near a heat source, in direct sunlight, in a microwave oven or in a pressure vessel. Do not drop the Spotter GPS Watch - Senior. If you suspect that the Spotter GPS Watch - Senior has been damaged after being dropped, you should contact customer service. Use the device only with the charger provided. Visit the [website](#) for replacement parts approved by Spotter.



WEEE-Directive

This symbol on the packaging indicates that this product may not be treated as household waste. In accordance with EU Directive 2012/19/EU for Waste Electrical and Electronic Equipment (WEEE), this electrical product may not be disposed of as unsorted municipal waste. For correct disposal, this product must be taken to the local municipal collection point for recycling.



CE-Marking

Hereby, Spotter B.V. declares that the radio equipment type Spotter GPS Watch - Senior (SP-HSW) is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

<https://www.spottergps.com/compliance/>

Manufacturer

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This User Manual

We have compiled this manual with great care. Due to continuous product development, it is possible that some information may not be entirely up to date.

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